



April 24, 2023  
DR-4699-CA NR-009  
State News Desk: 916-845-8434  
FEMA News Desk: 916-837-8270

# News Release

## Two Disaster Recovery Centers Open in Kern County

**SACRAMENTO, Calif.** – Two Disaster Recovery Centers have opened in Lake Isabella and McFarland, where residents who were affected by the February/March severe storms and flooding can get information on disaster assistance.

Those affected by the disaster can meet with recovery specialists face-to-face if they need help applying for FEMA assistance. They can also get answers to questions or follow up on their applications. Recovery specialists can also provide information on any rental assistance available or fax any requested documents to a FEMA processing center. They can also scan or copy new information or documents needed for case files.

Specialists at the centers can also direct you to operators who can communicate in Spanish and many other languages by request. The centers also offer printed material in multiple languages.

Disaster Recovery Centers are barrier-free and provide equal access to all visitors. If you use American Sign Language or assistive technology, and if you need accommodations to communicate, please notify FEMA staff at the center immediately.

Residents don't have to visit a Disaster Recovery Center to apply for FEMA assistance. They can apply to FEMA at [DisasterAssistance.gov](https://www.disasterassistance.gov), use the FEMA mobile app or call the **FEMA Helpline at 800-621-3362**. (Helpline operators are available from **4 a.m. to 10 p.m. PDT daily**.) If you use video relay service (VRS), captioned telephone service or others, give FEMA your number for that service. Press 2 for Spanish. Press 3 for an interpreter who speaks your language. For an accessible video on how to apply, go to [FEMA Accessible: Three Ways to Register for FEMA Disaster Assistance](#). To locate a Disaster Recovery Center in your area, go to [DRCLocator](#).

The centers are located are:

Lake Isabella (Kern River Valley) Senior Center  
6405 Lake Isabella Blvd  
Lake Isabella, CA 93240  
**Hours: 9:00 a.m. – 6:00 p.m. Sunday-Saturday**

McFarland Recreation and Park District  
Community Gymnasium  
100 South Second Street  
McFarland, CA 93250  
**Hours: 9:00 a.m. – 7:00 p.m. Sunday-Saturday**

Representatives from the U.S. Small Business Administration are also available at the recovery centers to provide program information and explain how to apply for SBA's low-interest disaster loans. These loans are offered to homeowners and renters, business owners and private nonprofits.

FEMA's Hazard Mitigation specialists can share home-improvement tips and techniques for rebuilding hazard-resistant homes.

For the latest information on California's recovery from the severe winter storms, flooding, landslides and mudslides, visit [FEMA.gov/disaster/4699](https://www.fema.gov/disaster/4699). You may also follow [twitter.com/Cal\\_OES](https://twitter.com/Cal_OES), [facebook.com/CaliforniaOES](https://facebook.com/CaliforniaOES), [@FEMARegion9/Twitter](https://twitter.com/FEMARegion9) and [Facebook.com/FEMA](https://Facebook.com/FEMA).

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*FEMA's mission is helping people before, during, and after disasters.*

*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency or economic status. If you believe your civil rights are being violated, call the Civil Rights Resource line at 833-285-7448.*

*Recently, U.S. SBA Administrator Isabella Casillas Guzman [announced a policy change](#) granting 12 months of no payments and 0% interest. This pertains to all disaster loans approved in response to disasters declared on or after September 21, 2022, through September 30, 2023. This policy change will benefit disaster survivors and help them to decrease the overall cost of recovery by reducing the amount of accrued interest they must repay.*

*The U.S. Small Business Administration is the federal government's primary source of funds for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private, nonprofit organizations, homeowners and renters, fund repairs or rebuilding efforts, and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. Applicants may apply online, receive additional disaster assistance information and download applications at [Disaster Loan Assistance](#). Applicants may also call SBA's Customer Service Center at 800-659-2955 or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) for more information on SBA disaster assistance. For people who are deaf, hard of hearing, or have a speech disability, please dial 711 to access telecommunications relay services.*



### GETTING DISASTER HELP FROM SBA WHAT YOU NEED TO KNOW

- ◆ SBA offers federal low-interest disaster loans to **businesses of all sizes, most private nonprofit organizations, homeowners and renters.**
- ◆ Businesses of any size may borrow up to \$2 million to repair/replace disaster property damage.
- ◆ Small businesses, small businesses engaged in aquaculture and most private nonprofit organizations may also borrow to help meet disaster caused working capital needs. The \$2 million maximum applies to the combination of property damage and working capital loans.
- ◆ If you are a homeowner or renter, FEMA may refer you to SBA. SBA disaster loans are the primary source of money to pay for repair or replacement costs not fully covered by insurance or other compensation.
- ◆ Homeowners may borrow up to \$200,000 to repair or replace their primary residence.
- ◆ Homeowners and renters may borrow up to \$40,000 to replace personal property, including vehicles.

### WHAT YOU NEED TO DO

- ◆ Register with FEMA at [www.disasterassistance.gov](http://www.disasterassistance.gov). This is the fastest way to register for help.
- ◆ **Homeowners and renters should submit their SBA disaster loan application, even if they are not sure if they will need or want a loan. If SBA cannot approve your application, in most cases we refer you to FEMA's Other Needs Assistance (ONA) program for possible additional assistance.**

### THREE WAYS TO APPLY TO SBA

- ◆ Apply online using SBA's secure website at <https://disasterloan.sba.gov/ela>.
- ◆ Apply in person at any Disaster Recovery Center and receive personal, one-on-one help from an SBA representative. For additional information or to find a location near you, visit our website at <https://disasterloan.sba.gov/ela>, call SBA at (800) 659-2955 or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). Individuals who are deaf or hard-of-hearing may call (800) 877-8339.
- ◆ Apply by mail: Send completed paper application to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.



## U.S. Small Business Administration's California Resource Partners

**Offer the Following Services to Help Businesses Recover  
from the Effects of Severe Winter Storms,  
Straight-line Winds, Flooding, Landslides, and Mudslides**

### **California Small Business Development Centers (SBDCs)**

SBDCs are providing the following services to help small businesses impacted by the disaster (no charge for any services):

- Counseling for financial, accounting, marketing and other post-disaster challenges
- Management and technical assistance
- Business planning to help business owners re-establish their operations and plan for their future
- Help in reconstructing damaged or destroyed business records
- Assistance with updating or rewriting business plans
- Assistance with accessing government contracts and procurement related to the disaster

Contact a SBDC below or visit America's nationwide network of SBDCs website at <https://americassbdc.org/>.

#### **SBDC LOCATIONS**

California Hispanic SBDC  
1510 J St., Suite 210  
Sacramento, CA 95814  
(916) 573-4808  
[consulta@cahispanicsbdc.org](mailto:consulta@cahispanicsbdc.org)  
[www.cahispanicsbdc.org](http://www.cahispanicsbdc.org)

Cal Coastal SBDC  
106 Lincoln Ave.  
Salinas, CA 93901  
(831) 424-1099  
[sbdc@calcoastal.org](mailto:sbdc@calcoastal.org)  
[www.calcoastalsbdc.com](http://www.calcoastalsbdc.com)

Valley Community SBDC  
390B W. Fir Ave., Suite 300  
Clovis, CA 93611  
(559) 324-6413  
[vcsbdc@cloviscollege.edu](mailto:vcsbdc@cloviscollege.edu)  
[www.valleycommunitysbdc.com](http://www.valleycommunitysbdc.com)

Central CA SBDC Network-Lead Center  
1735 M St.  
Merced, CA 95340  
(209) 228-3506  
[ucmsbdc@UCMerced.edu](mailto:ucmsbdc@UCMerced.edu)  
[www.centralcasbdc.com](http://www.centralcasbdc.com)

Cal Poly CIE SBDC  
872 Higuera St.  
San Luis Obispo, CA 93401  
(805) 756-5171  
[sbdc@calpoly.edu](mailto:sbdc@calpoly.edu)  
[www.sbdc.calpoly.edu](http://www.sbdc.calpoly.edu)

Ventura County SBDC  
4001 Mission Oaks Blvd., Suite A-1  
Camarillo, CA 93010  
(805) 384-1800  
[marketing@smallbizla.org](mailto:marketing@smallbizla.org)  
[www.edcsbdc.org](http://www.edcsbdc.org)

CSU Bakersfield SBDC  
1631 17th St., Suite 200  
Bakersfield, CA 93301  
(661) 654-2856  
[sbdc@csu.edu](mailto:sbdc@csu.edu)  
[www.csusbdc.com](http://www.csusbdc.com)

Please Register Online  
Santa Cruz SBDC  
6500 Soquel Dr.  
Building 2100 C  
Aptos, CA 95003  
(831) 479-6136  
[SBDC@Cabrillo.edu](mailto:SBDC@Cabrillo.edu)  
[www.santacruzsbdc.org](http://www.santacruzsbdc.org)

## **Veterans Business Outreach Centers (VBOCs)**

Through a cooperative agreement, SBA has 22 organizations participating as Veterans Business Outreach Centers designed to provide entrepreneurial development, business training, counseling, and mentoring for eligible veterans who own or are starting a small business.

Contact a Veterans Business Outreach Center below or visit their website.

### **VBOC LOCATIONS**

NorCal VBOC  
1792 Tribute Rd., Suite 400  
Sacramento, CA 95815  
(916) 527-8400  
[info@norcalvboc.org](mailto:info@norcalvboc.org)  
[www.norcalvboc.org/](http://www.norcalvboc.org/)

Please contact to schedule appointments

SoCal VBOC  
2075 Las Palmas Dr.  
Carlsbad, CA 92011  
(760) 795-8739  
[socalvboc@miracosta.edu](mailto:socalvboc@miracosta.edu)  
[www.socalvboc.org](http://www.socalvboc.org)

Please contact to schedule appointments

## **SCORE - Helping America's Small Businesses**

SCORE has experts in virtually every area of business management to mentor small businesses. Mentors are available to help small businesses with their disaster recovery (no charge for individual and team counseling). Services include:

- Free online disaster preparedness/recovery resources for small business at [www.score.org/disaster-preparedness-recovery](http://www.score.org/disaster-preparedness-recovery)
- Matching volunteer business-management mentors with clients in need of expert advice
- In-depth counseling and training with small business owners and managers
- Help to identify business problems, determine the causes and find solutions
- Maintaining a confidential and personal relationship

Contact a SCORE Chapter below or visit the SCORE website at <https://www.score.org/>.

### **SCORE LOCATIONS**

Merced-Modesto SCORE  
1114 J St.  
Modesto, CA 95354  
(209) 577-5757  
[contactus@score.org](mailto:contactus@score.org)  
[www.score.org/modestomerced](http://www.score.org/modestomerced)

Capital Corridor SCORE  
6501 Sylvan Rd.  
Citrus Heights, CA 95610  
(916) 720-9990  
[sacinfo@scorevolunteer.org](mailto:sacinfo@scorevolunteer.org)  
[www.score.org/capitalcorridor](http://www.score.org/capitalcorridor)

Central Coast SCORE  
826 Bay Ave. #543  
Capitola, CA 95010  
(831) 621-3735  
[central.coast@scorevolunteer.org](mailto:central.coast@scorevolunteer.org)  
[www.score.org/centralcoast](http://www.score.org/centralcoast)

## **Women's Business Centers (WBCs)**

WBCs provide technical training and counseling to women and others who are currently in business or thinking about starting a business. Assistance is targeted to meet specific needs whether a beginner or seasoned entrepreneur.

Contact a WBC below or visit the Association of Women's Business Centers website at <https://www.awbc.org/>.

### **WBC LOCATIONS**

California Capital  
Women's Business Center  
1792 Tribute Rd., Suite 270  
Sacramento, CA 95815  
(916) 442-1729

[womensbusinesscenter@cacapital.org](mailto:womensbusinesscenter@cacapital.org)  
[www.cacapital.org](http://www.cacapital.org)

El Pajaro Regional  
Women's Business Center  
23 East Beach St., Suite #209  
Watsonville, CA 95076  
(831) 722-1224

[www.elpajarocdc.org](http://www.elpajarocdc.org)

Anew America Women's Business  
Center - Oakland  
1470 Fruitvale Ave., Suite 5  
Oakland, CA 94601  
(510) 532-5240

[dneel@anewamerica.org](mailto:dneel@anewamerica.org)  
[www.anewamerica.org](http://www.anewamerica.org)

Mission Community Services Corp.  
Women's Business Center  
201 New Stine Rd., #300  
Bakersfield, CA 93309

[info@mcscorp.org](mailto:info@mcscorp.org)  
[www.mcscorp.org](http://www.mcscorp.org)

Mission Community  
Services Corp.  
Women's Business Center  
71 Zaca Ln., Suite 130  
San Luis Obispo, CA 93401  
(805) 595-1357

[info@mcscorp.org](mailto:info@mcscorp.org)  
[www.mcscorp.org](http://www.mcscorp.org)

Please contact to  
schedule appointments  
Women's Economic Ventures  
290 Maple Ct.  
Ventura, CA 93003  
(805) 965-6073

[info@wevonline.org](mailto:info@wevonline.org)  
[www.wevonline.org](http://www.wevonline.org)



U.S. Small Business  
Administration

## U.S. SMALL BUSINESS ADMINISTRATION FACT SHEET - DISASTER LOANS

### CALIFORNIA Declaration #17842 & #17843

(Disaster: CA-00376)

**Incident: SEVERE WINTER STORMS, STRAIGHT-LINE WINDS, FLOODING,  
LANDSLIDES & MUDSLIDES**

occurring: February 21, 2023 & continuing

in the California counties of: **Kern, Madera, Mariposa, Mendocino, Mono, Monterey, San Benito, San Bernardino, Santa Cruz, Tulare & Tuolumne;**

for economic injury only in the contiguous California counties of: **Alpine, Calaveras, Fresno, Glenn, Humboldt, Inyo, Kings, Lake, Los Angeles, Merced, Orange, Riverside, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Sonoma, Stanislaus, Tehama, Trinity & Ventura;**

for economic injury only in the contiguous Arizona counties of: **La Paz & Mohave;**

and for economic injury only in the contiguous Nevada counties of: **Clark, Douglas, Esmeralda, Lyon & Mineral**

#### Application Filing Deadlines:

Physical Damage: June 2, 2023

Economic Injury: January 3, 2024

If you are located in a declared disaster area, you may be eligible for financial assistance from the U.S. Small Business Administration (SBA).

#### What Types of Disaster Loans are Available?

- **Business Physical Disaster Loans** – Loans to businesses to repair or replace disaster-damaged property owned by the business, including real estate, inventories, supplies, machinery and equipment. Businesses of any size are eligible. Private, non-profit organizations such as charities, churches, private universities, etc., are also eligible.
- **Economic Injury Disaster Loans (EIDL)** – Working capital loans to help small businesses, small agricultural cooperatives, small businesses engaged in aquaculture, and most private, non-profit organizations of all sizes meet their ordinary and necessary financial obligations that cannot be met as a direct result of the disaster. These loans are intended to assist through the disaster recovery period.
- **Home Disaster Loans** – Loans to homeowners or renters to repair or replace disaster-damaged real estate and personal property, including automobiles.

#### What are the Credit Requirements?

- **Credit History** – Applicants must have a credit history acceptable to SBA.
- **Repayment** – Applicants must show the ability to repay all loans.
- **Collateral** – Collateral is required for physical loss loans over \$25,000 and all EIDL loans over \$25,000. SBA takes real estate as collateral when it is available. SBA will not decline a loan for lack of collateral, but requires you to pledge what is available.

#### What are the Interest Rates?

By law, the interest rates depend on whether each applicant has Credit Available Elsewhere. An applicant does not have Credit Available Elsewhere when SBA determines the applicant does not have sufficient funds or other resources, or the ability to borrow from non-government sources, to provide for its own disaster recovery. An applicant, which SBA determines to have the ability to provide for his or her own recovery is deemed to have Credit Available Elsewhere. Interest rates are fixed for the term of the loan. The interest rates applicable for this disaster are:

Loan Types	No Credit Available Elsewhere	Credit Available Elsewhere
Home Loans	2.375%	4.750%
Business Loans	4.000%	8.000%
Non-Profit Organizations	2.375%	2.375%

#### Economic Injury Loans

Loan Types	No Credit Available Elsewhere	Credit Available Elsewhere
Businesses & Small Agricultural Cooperatives	4.000%	N/A
Non-Profit Organizations	2.375%	N/A

**What are Loan Terms?**

The law authorizes loan terms up to a maximum of 30 years. However, the law restricts businesses with credit available elsewhere to a maximum 7-year term. SBA sets the installment payment amount and corresponding maturity based upon each borrower's ability to repay.

**What are the Loan Amount Limits?**

- **Business Loans** – The law limits business loans to \$2,000,000 for the repair or replacement of real estate, inventories, machinery, equipment and all other physical losses. Subject to this maximum, loan amounts cannot exceed the verified uninsured disaster loss.
- **Economic Injury Disaster Loans (EIDL)** – The law limits EIDLs to \$2,000,000 for alleviating economic injury caused by the disaster. The actual amount of each loan is limited to the economic injury determined by SBA, less business interruption insurance and other recoveries up to the administrative lending limit. EIDL assistance is available only to entities and their owners who cannot provide for their own recovery from non-government sources, as determined by the U.S. Small Business Administration.
- **Business Loan Ceiling** – The \$2,000,000 statutory limit for business loans applies to the combination of physical, economic injury, mitigation and refinancing, and applies to all disaster loans to a business and its affiliates for each disaster. If a business is a major source of employment, SBA has the authority to waive the \$2,000,000 statutory limit.
- **Home Loans** – SBA regulations limit home loans to \$200,000 for the repair or replacement of real estate and \$40,000 to repair or replace personal property. Subject to these maximums, loan amounts cannot exceed the verified uninsured disaster loss.

**What Restrictions are there on Loan Eligibility?**

- **Uninsured Losses** – Only uninsured or otherwise uncompensated disaster losses are eligible. Any insurance proceeds which are required to be applied against outstanding mortgages are not available to fund disaster repairs and do not reduce loan eligibility. However, any insurance proceeds voluntarily applied to any outstanding mortgages do reduce loan eligibility.
- **Ineligible Property** – Secondary homes, personal pleasure boats, airplanes, recreational vehicles and similar property are not eligible, unless used for business purposes. Property such as antiques and collections are eligible only to the extent of their functional value. Amounts for landscaping, swimming pools, etc., are limited.
- **Noncompliance** – Applicants who have not complied with the terms of previous SBA loans may not be eligible. This includes borrowers who did not maintain flood and/or hazard insurance on previous SBA loans.

**Note:** Loan applicants should check with agencies / organizations administering any grant or other assistance program under this declaration to determine how an approval of SBA disaster loan might affect their eligibility.

**Is There Help with Funding Mitigation Improvements?**

If your loan application is approved, you may be eligible for additional funds to cover the cost of improvements that will protect your property against future damage. Examples of improvements include retaining walls, seawalls, sump pumps, etc. Mitigation loan money would be in addition to the amount of the approved loan, but may not exceed 20 percent of total amount of physical damage to real property, including leasehold improvements, and personal property as verified by SBA to a maximum of \$200,000 for home loans. It is not necessary for the description of improvements and cost estimates to be submitted with the application. SBA approval of the mitigating measures will be required before any loan increase.

**Is There Help Available for Refinancing?**

- SBA can refinance all or part of prior mortgages that are evidenced by a recorded lien, when the applicant (1) does not have credit available elsewhere, (2) has suffered substantial uncompensated disaster damage (40 percent or more of the value of the property or 50% or more of the value of the structure), and (3) intends to repair the damage.
- **Businesses** – Business owners may be eligible for the refinancing of existing mortgages or liens on real estate, machinery and equipment, up to the amount of the loan for the repair or replacement of real estate, machinery, and equipment.
- **Homes** – Homeowners may be eligible for the refinancing of existing liens or mortgages on homes, up to the amount of the loan for real estate repair or replacement.

**What if I Decide to Relocate?**

You may use your SBA disaster loan to relocate. The amount of the relocation loan depends on whether you relocate voluntarily or involuntarily. If you are interested in relocation, an SBA representative can provide you with more details on your specific situation.

**Are There Insurance Requirements for Loans?**

To protect each borrower and the Agency, SBA may require you to obtain and maintain appropriate insurance. By law, borrowers whose damaged or collateral property is located in a special flood hazard area must purchase and maintain flood insurance. SBA requires that flood insurance coverage be the lesser of 1) the total of the disaster loan, 2) the insurable value of the property, or 3) the maximum insurance available.

Applicants may apply online, receive additional disaster assistance information and download applications at <https://disasterloanassistance.sba.gov/>. Applicants may also call SBA's Customer Service Center at (800) 659-2955 or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) for more information on SBA disaster assistance. For people who are deaf, hard of hearing, or have a speech disability, please dial 7-1-1 to access telecommunications relay services. Completed applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.





U.S. Small Business  
Administration

## DISASTER ASSISTANCE

Businesses • Homeowners • Renters • Nonprofits

### Field Operations Center - West Office of Disaster Recovery and Resilience

#### SBA's Disaster Loan Programs

- **Business and Home Loans for Property Damages**  
Low-interest direct loans to businesses, nonprofits, homeowners and renters not covered by insurance or other recovery funds
- **Economic Injury Loans for Working Capital Needs**  
Low-interest direct loans to small businesses and most private nonprofit organizations



## SBA Disaster Loans for CA Declaration 17842

Types of Loans	Borrowers	Purpose	Max. Amount	Interest Rates as low as
Business Loans	Businesses and private nonprofits	Repair or replace real estate, inventory, equipment, etc.	\$2 million *	Business: 4% Non-Profit: 2.375%
Economic Injury Loans	Small businesses and private nonprofits	Working capital loans	\$2 million *	Business: 4% Non-Profit: 2.375%
Home Loans	Homeowners	Repair or replace primary residence	\$200,000	2.375%
Home Loans	Homeowners and renters	Repair or replace personal property	\$40,000	2.375%
Mitigation	Businesses, private nonprofits and homeowners.	Mitigate / prevent future loss of the same type	20% of verified physical damage. Homeowners limited to \$200,000.	2.375%

\*The maximum business loan (physical damage and EIDL combined) is \$2 million, unless the business qualifies as a Major Source of Employment (MSE).



## Application Filing Deadline

- Filing Deadline for Physical Damage: **June 2, 2023**
  - **60 days** from the declaration date.
- Filing Deadline for Economic Injury: **January 3, 2024**
  - **9 months** from the declaration date.

In Presidential Declarations, FEMA may extend the filing deadline for all Federal programs, including SBA.



# Apply Online at the SBA Disaster Loan Assistance Portal

<https://disasterloan.sba.gov/ela>



U.S. Small Business Administration

FAQs Help Contact Us Register Log Out

Loan Information Search Declarations Apply Online

## Disaster Loan Assistance

Federal Disaster Loans for Businesses, Private Nonprofits, Homeowners, and Renters



SBA.gov

3-Step Loan Process

FEMA Disaster Assistance



## Where to Apply in Person Kern and Tulare Counties

### TULARE COUNTY

#### **Disaster Recovery Center (SBA & FEMA)**

Farmersville Training Center  
907 W Visalia Road  
Farmersville, CA 93223  
Mondays – Saturdays  
9:00 am – 7:00 pm PT

### KERN COUNTY

#### **Disaster Recovery Center (SBA & FEMA)**

Kern River Valley Senior Center  
6405 Lake Isabella Blvd  
Lake Isabella CA 93240  
Mondays – Sundays  
9:00 am – 6:00 pm PT

#### **Disaster Recovery Center (SBA & FEMA)**

McFarland Community Gymnasium  
100 South Second Street  
McFarland, CA, 93250.  
Mondays – Sundays  
9:00 am to 7:00 pm PT



## **SBA Office of Disaster Assistance Contacts for the Public**

For More Information about SBA disaster assistance programs, go to:  
[www.sba.gov/disaster](http://www.sba.gov/disaster)

Contact SBA's  
Customer Service Center at:  
1-800-659-2955 / 1-800-877-8339 (TTY)

Or by email at:  
[disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov)



### ***APPLYING for SBA DISASTER ASSISTANCE KEY LINKS*** **[Disaster assistance \(sba.gov\)](http://www.sba.gov)**

- **FEMA Registration Information:** [Register online or with the FEMA App to manage your disaster application | FEMA.gov](#)
- **Apply online at [DisasterLoanAssistance.sba.gov/ela/s](http://DisasterLoanAssistance.sba.gov/ela/s)**  
*Apply under SBA declaration # 17842 & #17843*
- **Download applications at <https://disasterloanassistance.sba.gov/>**  
**Mail downloaded applications to:**  
U.S. Small Business Administration, Processing and Disbursement Center  
14925 Kingsport Road, Fort Worth, TX 76155
- **Contact SBA Customer Service**  
800-659-2955 /7-1-1 TTY  
Email: [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov)
- **SBA YouTube Video “When Disaster Strikes”**  
**[How to Apply for a Disaster Assistance Loan - Bing video](#)**



## **Flyers explaining processes and documentation required:**

- **Homeowners and Renters:**  
[Fact Sheet for Homeowners and Renters \(sba.gov\)](#)
- **Homeowners Association Unit Owners:**  
[Fact Sheet: Homeowner Association Unit Owners \(sba.gov\)](#)
- **Homeowners Associations:**  
[Fact Sheet for Associations \(sba.gov\)](#)
- **Businesses of All Sizes:**  
[Fact Sheet for Businesses of All Sizes \(sba.gov\)](#)
- **Economic Injury Disaster Loans:**  
[Economic Injury Disaster Loans \(sba.gov\)](#)